

Applicant Submits Info & Authorizes BGC

Request Sent to Checkr Immediately

DOB & Name Verified?

Checkr Emails Applicant to Request photo of ID

Photo Submitted within 7 days?

Report Suspended

Photo submitted after 7 days?

Document Processed & Report Updated

Database Searches are Initiated

- SSN Trace/Address History,
- Sex Offender Registry
- Terrorist Watchlist
- National Criminal

Report Remains Suspended Indefinitely

Count Criminal Searches Are Conducted

Based on Address History. Standard-> Most recent County; Pro--> All counties in last 7 years

County searches complete

Report Completed

Possible delays if applicant does not respond right away.

Submitted documents are processed <24hrs

Database searches are completed instantly unless additional review, or QA is required. Additional review typically takes <24hours

Once the search request is submitted, Checkr is operating at the mercy of the courts. Criminal records are public info, we must wait in line with everybody else. 2wk delays are not too uncommon.

Average Processing time = 2.2 Days. But can be much longer in slow moving County Courts

Occasionally additional review is required. This takes <24hours.

